

ReliaSoft

Instructions for

Registering & Activating this Software Application

IMPORTANT NOTE

You must register this software product and activate the application on your computer before using it.

Questions, Comments or Problems

Contact ReliaSoft Support at:

Phone: 520.886.0366 (8:00 am to 5:00 pm Mountain Standard Time [GMT- 7:00])

Fax: 520.886.0399

E-mail: Support@ReliaSoft.com

Product Registration and Activation Process for ReliaSoft Software Products

1. INTRODUCTION

This ReliaSoft software product must be registered and activated on the computer that it is installed on. This document presents a summary of the product registration and activation process. *(Note that this process is required for each computer that you install the product on and the number of computers that you are entitled to install the software on depends upon the license option you have purchased. If you have purchased a network license, please see the Network User Management Console guide for information on how to activate the software.)*

To make this process as easy as possible, we have included several options to register the software and obtain the 4 digit activation code you will use to activate the software on your computer. You can choose the method that is most convenient for you. These registration/activation options include:

1. Register the software automatically the first time you launch the application. *(This method requires a current Internet connection from your computer and is completely automated.)*
2. Obtain the 4 digit activation code from ReliaSoft and enter it into the software. To obtain the code, you can:
 - Complete the on-line registration form on ReliaSoft's Web site (<http://Activate.Reliasoft.com>).
 - E-mail your registration request to Activation@Reliasoft.com.
 - Fax your registration request to ReliaSoft (+1.520.886.0399).
 - Contact ReliaSoft by phone (+1.520.886.0366) or contact your local office for assistance. For contact numbers, please visit <http://www.reliasoft.com/internat.htm>.

If you have purchased a license, you may postpone activation for up to seven (7) days from the date you first run the software. During this time, you will have full use of the software. After this period, the software will not operate unless a valid activation code is entered. To postpone activation, enter the license code and then cancel the registration process once you have proceeded to the Product Registration Form. DEMO licenses must be registered and activated immediately.

Activation codes are computer-specific and a different code will be needed for each machine that the software is installed on. The number of computers that you are entitled to install the software on depends upon the license option you have purchased.

2. REGISTRATION AND ACTIVATION PROCESS

2.1 Enter the Product's License Code

The first time you launch the application, a ReliaSoft Product License Manager window will be displayed.

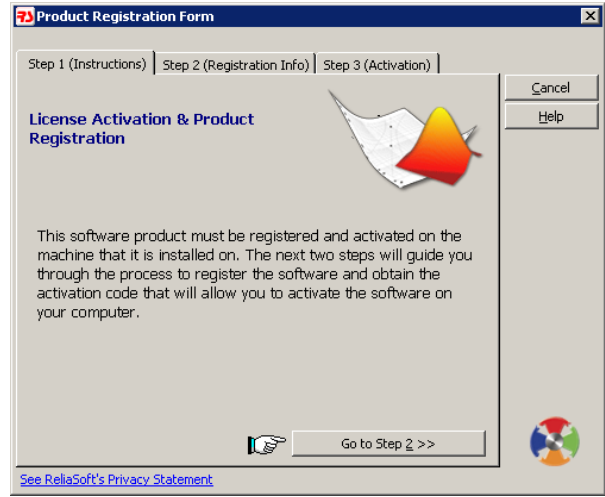
To proceed with the registration and activation process, simply type the license code that you received with the software. The license code consists of 22 letters, **XXXXXX-XXXXXX-XXXXXX**, and for licensed products is normally located inside the back cover of the *User's Guide* or in an e-mail provided through the on-line store. This license uniquely identifies the product and you as the end user of the product.

If you have a demonstration ("DEMO") license, you can enter it here. If you have a current Internet connection, you can obtain a DEMO license immediately. Simply click the Automatically Obtain a DEMO License button at the bottom of the window. The license will be entered automatically and you will see a message confirming that a DEMO license has been obtained.

After entering the license code, click the **Continue With Next Step In Registration** button. The Product Registration Form will be displayed.

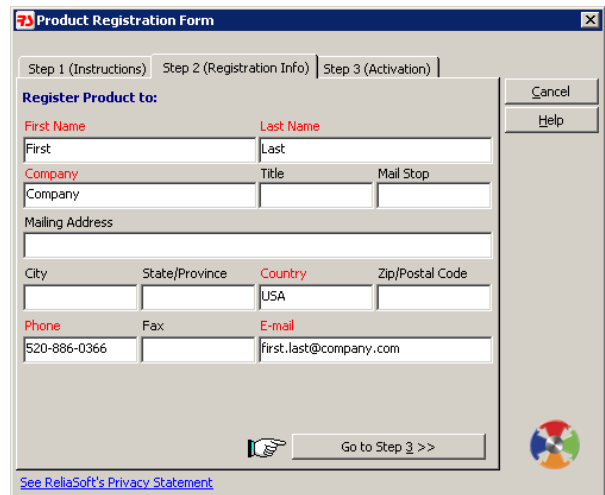
2.2 Register and Activate the Application

2.2.1 The Product Registration Form guides you through the three simple steps of the registration and activation process. **Step 1** provides instructions for the process.



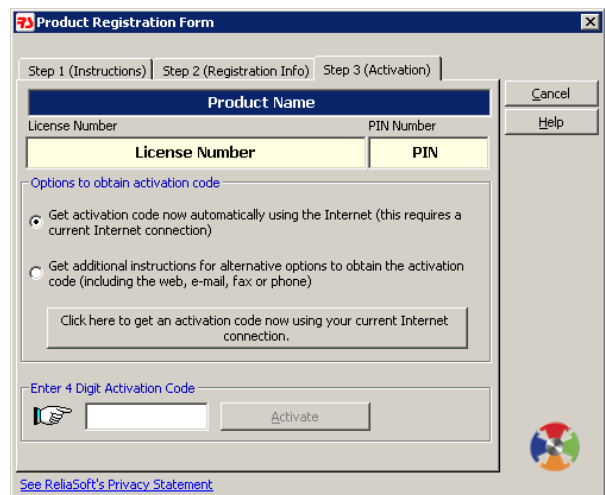
2.2.2 **Step 2** allows you to identify the individual to whom this product is licensed (registered).

The minimum information required to proceed is the first name, last name, company, country, telephone number and e-mail address. The information you provide here will be part of the registration record that will be stored by ReliaSoft and used to determine your eligibility for product support and product upgrades.



2.2.3 If you have a current Internet connection, **Step 3** allows you to automatically submit the registration information and automatically retrieve the 4 digit activation code required to activate the software on your computer or, in the case of DEMO licenses, receive the activation code via e-mail.

If you are registering/activating a license that you have purchased, select **Get activation code now automatically using the Internet** and click the button below this command. The activation code will be entered automatically at the bottom of the window. Click the **Activate** button to begin using the software.



If you are registering/activating a DEMO license, select **Request activation code now automatically using the Internet** and click the button below this command. The activation code will be e-mailed to the address you provided on the Step 1 (Instructions) page. Once you have received it, enter the activation code at the bottom of the window and click the **Activate** button to begin using the software.

For either DEMO licenses or licenses you have purchased, if you wish to obtain the activation code via another method (e.g. Web, e-mail, fax or phone), select **Get additional instructions for alternative options to obtain the activation code** and click the button below this command. The Other Activation Options window will be displayed. These alternative activation options are explained in the next section.

If you use one of the other activation options, once you receive the activation code from ReliaSoft, enter it at the bottom of the window under **Enter 4 Digit Activation Code** and click the **Activate** button to begin using the software.

OTHER ACTIVATION OPTIONS

The Other Activation Options window provides instructions and assistance for the four additional methods that you can use to complete the product registration/activation process.

For each of these other activation methods, the product name, license number and PIN number displayed at the top of the window will be required. You can use the **Copy Information** button to copy this information to the Clipboard or the **Print Information** button to print this information for future reference.

Once you have received a response from ReliaSoft, simply enter the 4 digit activation code on the Step 3 page of the Product Registration Form window (as discussed in section 2.2.3 of this document) and click the **Activate** button to activate the software on your computer.

- **Via the Web:** You can complete the registration form on ReliaSoft's Web site (<http://Activate.Reliasoft.com>). Click the **Go to Web Site** button to open the appropriate page in your Web browser. When you submit the registration form on the Web, you will receive a certificate that displays your activation code.
- **Via E-mail:** You can e-mail your registration request to Activation@Reliasoft.com. Your e-mail must contain your registration information (first name, last name, company, country, telephone number and e-mail address are required) as well as the product name, license number and PIN number. Click the **Auto Compose Email** button to open your e-mail program with an e-mail message that includes the registration information that you entered on the Step 2 page of the Product Registration Form window as well as the product name, license number and PIN.
- **Via Fax:** You can fax your registration request to ReliaSoft (+1.520-886-0399). Your fax must contain your registration information (first name, last name, company, country, telephone number and e-mail address are required) as well as the product name, license number and PIN number. Click the **Print Fax Request** button to automatically create a fax request form with the required information that you can print and send to ReliaSoft.

- **Call ReliaSoft Corporation:** You can contact ReliaSoft by phone (+1.520-886-0366). Click the **Show Phonetic License** button to display your license code in the form of words (e.g. "Foxtrot" for F, "Zulu" for Z, etc.), which may be easier to understand when communicating information over the phone.

POSTPONE THE REGISTRATION AND ACTIVATION

If you have purchased a license, you can run the application for a maximum of seven (7) days without registering and activating the software. This option allows you to temporarily postpone the registration and activation process and have full use of the software for a limited period of time. At the end of this period, you must register and activate the software in order to continue use.

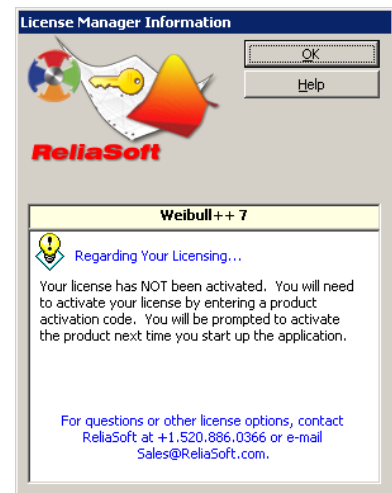
To implement this option, enter the license code in the ReliaSoft Product License Manager window and cancel the registration process once you have proceeded to the Product Registration Form window. A message will be displayed to notify you that the software has not been activated on your computer. Each time you launch the application, you will be prompted to register and activate the software and the number of days remaining before you *must* activate the software will be displayed at the top of the registration and activation windows.

Note that if you have a DEMO license, you must register and activate the software immediately in order to use it.

LICENSE MANAGER INFORMATION WINDOW

A message will be displayed in the License Manager to notify you of the status of the registration and activation for this product on your computer.

If the software has not been activated on your computer, then each time you launch the application, you will be prompted to register and activate the software and the number of days remaining before you must activate the software will be displayed at the top of the registration and activation windows. Note that this option is available only if you have purchased a license; DEMO licenses must be registered and activated immediately.



If you have a DEMO license, you will see a message notifying you that the license has been activated. When you click **OK**, you will see a second window where you can purchase a license by contacting ReliaSoft or by clicking the **Buy a License On-Line** link, which will open ReliaSoft's On-Line Store in a browser window. Once you have purchased a license, you can click the **Update License** button to replace your DEMO license with a standard license. You will be notified that you need to restart your computer in order to update your license. Click **Yes** to continue.

