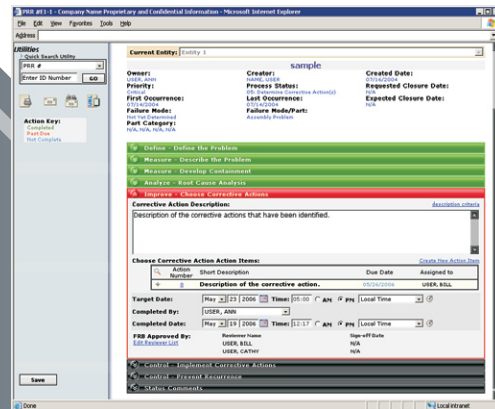
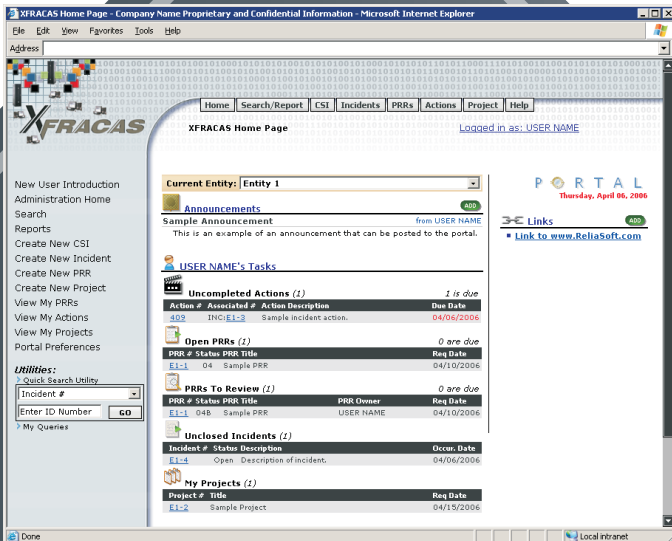
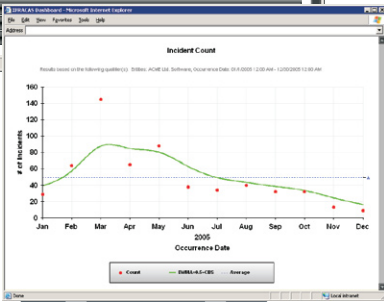
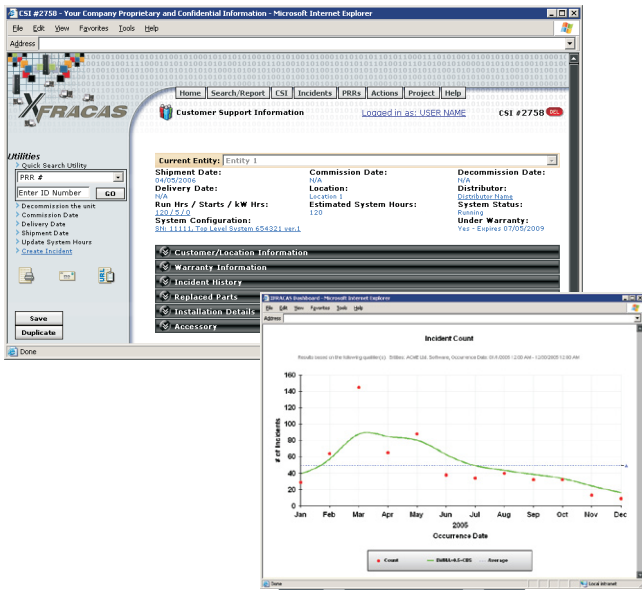


# XFRACAS®

The only truly web-based, closed loop, user-configurable, enterprise-wide FRACAS in a box™

*ReliaSoft's XFRACAS is a highly configurable, web-based, closed-loop, enterprise-wide Failure Reporting, Analysis and Corrective Action System (FRACA, FRACAS or DRACAS).*

*XFRACAS has been designed for the acquisition, management and analysis of product reliability, quality and safety data from multiple locations. The system facilitates incident reporting, part tracking, team-based problem solving, actions management and other related activities.*



<http://XFRACAS.Reliasoft.com>

# WEB-BASED, CONFIGURABLE, ENTERPRISE-WIDE FRACAS IN A BOX

ReliaSoft's configurable, web-based XFRACAS system provides all of the tools that your organization will need to 1) troubleshoot issues as they occur in the lab or in the field, 2) capture the data required for important reliability, quality, safety and other analyses, 3) work as a team to analyze and resolve underlying problems and 4) build a "knowledge base" of lessons learned that will be instrumental to future support and development efforts.

The XFRACAS system is configurable, flexible and scalable to fit your organization's particular products or processes and to grow with your needs. The system's web-based user interface allows for easy access, collaboration and deployment throughout multiple sites, suppliers and dealers. Flexible configuration utilities allow you to control the look and feel of user interfaces and establish specific permissions based on user and "entity" (e.g. product line or business unit).

## Customer Support History

XFRACAS includes a complete array of resources to coordinate and track support activities for incidents reported through customer care channels.

## Incident Reporting

XFRACAS provides full support for incident (failure) reporting, analysis and corrective action activities (FRACAS) at any stage in the product life cycle, from cradle to grave.

## System Configuration, Management and Part Tracking

XFRACAS supports complete system configuration management and part tracking from the original Bill of Materials (BOM), through part repairs and replacements, to detailed failure analysis and remanufacturing of parts.

## Tracking Failure Analysis and Team-Based Problem Solving

XFRACAS provides problem identification, analysis and management resources that allow product design personnel to manage failure analysis, corrective action and problem resolution activities. This includes full support for the 8D problem resolution process or the flexibility to create your own process with 4 to 8 steps.

## Actions Management and Workflow

XFRACAS makes it easy to assign actions and track the progress of problem resolution activities. Useful features include quick access to information of interest to each individual user (via a personalized portal) and automated notifications via e-mail.

## Queries, Reports, Plots and Analyses

XFRACAS provides extensive and flexible query, reporting and plotting capabilities with the ability to export data to Microsoft Excel® or to ReliaSoft's reliability analysis tools. Separate Search, Report, Dashboard and Analysis utilities make it easy to extract and present your data.

## Extensive Configuration Options

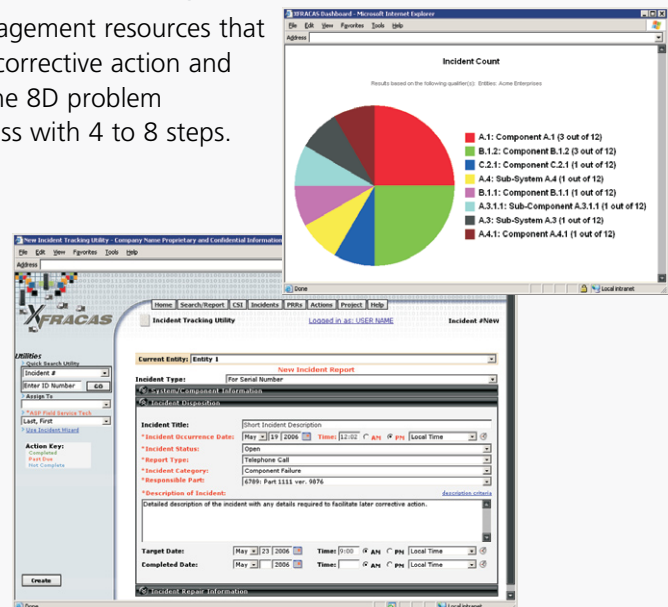
XFRACAS provides extensive configuration utilities that allow you to control the look and feel of user interfaces to meet your organization's particular needs. You can choose which features will be enabled, how they will be displayed and even capture the additional data fields specific to your organization's products.

### Architecture

The XFRACAS architecture is web-based, n-tier, scalable and robust. It requires a SQL Server or ORACLE database and Internet Explorer for user access. Please consult the website or contact ReliaSoft for specific requirements.

### Integration

Weibull++, RGA, Xfmea and RCM++.



**ReliaSoft®**